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Floor Care and Maintenance Guide – Bamboo Flooring

Your new GreenWood floor is durable and easy to maintain. This is because, when you're walking on a GreenWood floor, you're not walking on the wood, but on the UV-hardened acrylic finish. This is what protects the wood and keeps your floor looking beautiful. The key to maintaining your floor is to protect and maintain this UV finish, and the following floor care recommendations will tell you how.

After installation

Immediately after installation, vacuum or dust mop your floor to remove any dirt or debris. Then mop your floor using Zep Hardwood Floor Cleaner or Bona Kemi's Bona® Swedish Formula® Hardwood Floor Cleaner (www.bona.com).

IMMEDIATELY wipe up any spills or excess water spots after mopping.

Routine maintenance

Dust mop or vacuum your wood floor regularly. Periodically, use recommended cleaner to wipe up any spills, food stains or shoe/traffic heel marks or blemishes. At least once a month damp mop your floor using recommended cleaner. **Never wet mop your floor.** Be sure to always wipe up any spills or excess water spots after damp mopping.

Never wax your GreenWood floor. Never use any kind of wood polish, soap or solvent-based dressing that can dull or damage the finish.

Preventive maintenance

Never clean your GreenWood floor with water or a wet mop. Excess moisture will damage your floor.

Sand and dirt can be abrasive to wood floors. Place protective mats at exterior entrances to keep dirt and moisture from being tracked across your floor. Area rugs are recommended in front of sinks in kitchens and at pivot areas. Mats and area rugs should be slip-resistant with a nonabrasive and non-discoloring backer. Move rugs occasionally so the floor is exposed to normal sunlight. There will be subtle changes in shading of most hardwood floors.

Install floor protectors on furniture legs. Use a dolly when moving heavy furniture or appliances, but first put down a sheet of quarter inch plywood or Masonite to protect the floor. Never try to slide or roll heavy objects across the floor.

Avoid gouges or cuts in your floor from sharp objects. While your Greenwood Floor is one of the most wear resistant floors on the market, sharp or pointed objects will nevertheless damage it.

Clean up spills as soon as possible, before they get sticky or dry.

Spike or stiletto heel shoes, especially those with worn heels, can dent and scratch hardwood floors (as well as other flooring surfaces). These shoes can produce pressure of over 1,000 pounds per square inch.

Also be aware that pets can also scratch and damage hardwood floors.

Maintain proper humidity conditions (35-60% humidity) in your home throughout the year. This may require the use of a humidifier or dehumidifier, depending on conditions. Avoid any extreme changes in humidity from season to season. Continued excessive humidity may cause swelling of the floor. Continued lack of humidity (below 35%) can cause shrinking of the planks and/or cracking of the floor surface. Either of these conditions will void all warranties.

Long-term Maintenance

Urethane finishes eventually will show wear patterns from surface scratching. When high surface areas look dull, it is time to re-coat or restore the finish. Always follow the manufacturer's recommendations.

Repairing

Minor damage can be easily repaired with finishing putty.

For more extensive damage, your authorized GreenWood Flooring dealer can recommend a professional who can replace individual boards or an entire area with new flooring.